**Request History**

Request history are important for managers and customer. Manager need request history to produce pickup and delivery (P&D) efficiency report. Customer need request history to track their respective delivery status.

The method to complete the function are same as what I used to complete “[R2A1 - Sprint 3 Task Company News](../R2A1%20-%20Sprint%203%20Task%20Company%20News/News%20-Introduction%20and%20Instruction.docx)” .

A new model PickupHistory has been created to store the request pickup history.

Changes had been make to Users controller function “updatepickupstatusnext, updatepickupstatusback, updatedeliverystatusnext, updatedeliverystatusback, assignpickup” and A new private function “updatepickuprecord” had created to insert or destroy new history according to employee P&D status update.

Customer able to read the whole list of history in customer\_portal.